

# PrimeGuard Online Backup



Hard drives crash. Viruses attack. Documents get lost. Frightening news for any computer user. Fortunately, VBL makes online backup possible for everyone with an affordable, secure solution called PrimeGuard. We work with you to set everything up and then monitor it daily to make sure your data is safe and protected.

## Getting Started is Easy...



1. Contact us to schedule an appointment to get you setup.



2. Our technicians will remote into your computer to configure everything according to your needs.



3. Then, stop worrying about losing your information. It's just that simple. You don't have to do anything, click anything, run anything. Nothing. That's all there is to it!

Current statistics show that one in every ten hard drives fail each year. The cost of recovering a failed hard drive can exceed \$5000, and success is never guaranteed.

Don't risk losing everything.

## Robust Features and Benefits:

**Open/locked File Support** No need to close your files in order to back them up. Our technology backs up all open and locked files including Outlook PST files.

**128-bit SSL Encryption** Safely secures your data during transport.

**Automatic or Scheduled Backup** Tell us when to perform your backups. Automatic is the simplest method in which backups are performed while your computer is not in use. Scheduled backups can be performed daily or weekly at a specified time of day.

**Continuous Data Protection** It automatically detects and backs up new and changed files every 2 hours.

**Block Level Incremental Backups** Saves Internet bandwidth and ensures future backups are lightning fast.

**Bandwidth Throttles** If bandwidth is a concern, we can configure our software to use more or less bandwidth so other high priority service can run unimpeded.

**Version (snapshot) Support** Our users have the option of restoring from multiple file versions up to 30 days in the past.

**Daily Monitoring** Our technicians monitor your backup on a daily basis and notify you if there are problems.

**Friendly, Knowledgeable Support** We provide fast, friendly support from initial setup to data recovery. We have you covered.

## One Time Charge

Type	Setup Fee
Work-station	\$39.95
Server	\$79.95

## Monthly Charge

Space	Per Month
2GB	\$7.95
10GB	\$12.95
20GB	\$21.95
30GB	\$31.95
40GB	\$39.95
50GB	\$45.95
60GB	\$51.95
70GB	\$58.95
80GB	\$62.95
90GB	\$70.95
100GB	\$75.95
150GB	\$100.95
200GB	\$125.95

(other plans available)

## Why should I choose PrimeGuard over other providers?

There are many providers that offer online backup. However, most require that you install and configure software by yourself and then you are responsible for making sure it stays working.

Our service is different in that we work with you from the very beginning and ensure all your data is protected. And we don't stop there; we take responsibility for making sure your backup is running on a daily basis.

### Program Highlights

- ◆ No long-term contracts, it's month to month. You can cancel at any time.
- ◆ Completely Hands Off - You are not required to do anything for it to run.
- ◆ Most any computer running Windows or Mac with high speed internet will work.
- ◆ Your information is safe - it's encrypted from the time it leaves your computer.
- ◆ Best of all, you get piece of mind knowing your data is secure with VBL.



Diesel Generators

## Where is my data stored?

Data Centers are classified in tiers with Tier 4 being the highest classification possible.

Your data is stored in a Tier 4 data center protected by gated perimeter access, 24x7x365 onsite staffed security and technicians, card key access, and surveillance cameras monitoring the inside and outside of the facility.

Power is routed through redundant transformers into a "conditioned" massive battery array to ensure a seamless switch from primary to auxiliary power in the event of an interruption. Auxiliary power is supplied by triple redundant diesel generators supplied by 10,000 gallons of reserved fuel storage.

The data center is designed and constructed to withstand all weather-related events and employs seismic safeguards to withstand a 7.5 magnitude earthquake, and meets the Zone 4 Essential Services Standard.

It's climate controlled with advanced environmental controls including a fire detection and waterless suppression system that releases a mixture of nitrogen, argon, and carbon dioxide to extinguish fires by reducing the available oxygen to less than 15%.



Fire suppression system